



Brijesh Yadav <brijesh.yadav@netprophetsglobal.com>

Request to Enable 2-Step Verification for SMTP Integration

1 message

Dhirendra Bhadauria <consultant.lmis@netprophetsglobal.com>

Wed, Sep 10, 2025 at 11:19 AM

To: Computer Centre NIHFWS <cc@nihfw.org>

Cc: Brijesh Yadav <brijesh.yadav@netprophetsglobal.com>, PM NIHFWS <pm-nihfw@netprophetsglobal.com>, "Dr. D.K. Yadav" <drdkyadav@nihfw.org>, Manu Saini <drmanusaini19@gmail.com>

Dear Jagdish Ji,

As per Google's updated security policies, the traditional Gmail username and password authentication method for SMTP is no longer supported. To comply with these policies and ensure secure email delivery, it is now mandatory to enable 2-Step Verification (2SV) and generate an App Password for SMTP integration.

In this regard, I kindly request you to:

- Enable 2-Step Verification (2SV) on our Gmail account.
- Register the following phone number as the recovery/verification contact: +91 7838833375.
- Generate an App Password that can be used for SMTP configuration.

This setup is critical for maintaining uninterrupted and secure email functionality on our platform. Your support in enabling this at the earliest would be greatly appreciated.

Thanks & Best Regards,

Dhirendra Bhadauria
Consultant
Learning Management Information System (LMIS)
The National Institute of Health & Family Welfare (NIHFWS),
New Delhi 110067
E-mail: consultant.lmis@netprophetsglobal.com
Mob:7838833375

On Tue, Sep 9, 2025 at 5:30 PM Dhirendra Bhadauria <consultant.lmis@netprophetsglobal.com> wrote:

Thanks Jagdish Ji for the confirmation.

Thanks & Best Regards,

Dhirendra Bhadauria
Consultant
Learning Management Information System (LMIS)
The National Institute of Health & Family Welfare (NIHFWS),
New Delhi 110067
E-mail: consultant.lmis@netprophetsglobal.com
Mob:7838833375

On Tue, Sep 9, 2025, 17:23 Computer Centre NIHFWS <cc@nihfw.org> wrote:

Sir/Madam,

The password has been changed now. The new password has been forwarded to Dr. D.K. Yadav. The password must be changed at the first login. The email Id is functional now.

Thanks & Regards

Jagdish Chander
I/c Computer Centre
NIHFW

On Tue, Sep 9, 2025 at 5:00 PM Dhirendra Bhadauria <consultant.lmis@netprophetsglobal.com> wrote:

Dear Team,

As per the trail mail below, we have been receiving complaints regarding the SMTP server, as the password was recently changed. Due to this, users are unable to receive automated emails, including those triggered by the 'Forgot Password' function. May I kindly request you to share the updated SMTP password at the earliest, so that we can reactivate the SMTP server and restore email functionality?

Please do the needful ASAP.

Thanks & Best Regards,

Dhirendra Bhadauria
Consultant
Learning Management Information System (LMIS)
The National Institute of Health & Family Welfare (NIHFW),
New Delhi 110067
E-mail: consultant.lmis@netprophetsglobal.com
Mob:7838833375

On Tue, Sep 9, 2025 at 1:30 PM Dhirendra Bhadauria <consultant.lmis@netprophetsglobal.com> wrote:

Dear Team,

The SMTP email password for **SAKSHAM** was recently updated, which has led to authentication failures and disruption of email delivery from the SMTP server.

May I kindly request your support in coordinating or sharing the **updated SMTP credentials** at the earliest, so that we can restore email functionality without further delay? This issue is generating escalations, and your urgent assistance would be greatly appreciated.

Additionally, I would like to request that whenever the SMTP password is changed, the **Saksham IT team** be informed in advance at consultant.lmis@netprophetsglobal.com, so we can update our configurations promptly and avoid such interruptions.

For your reference and action, the concerned email ID is: support.saksham@nihfw.org.

Thank you for your kind support and cooperation.

Thanks & Best Regards,

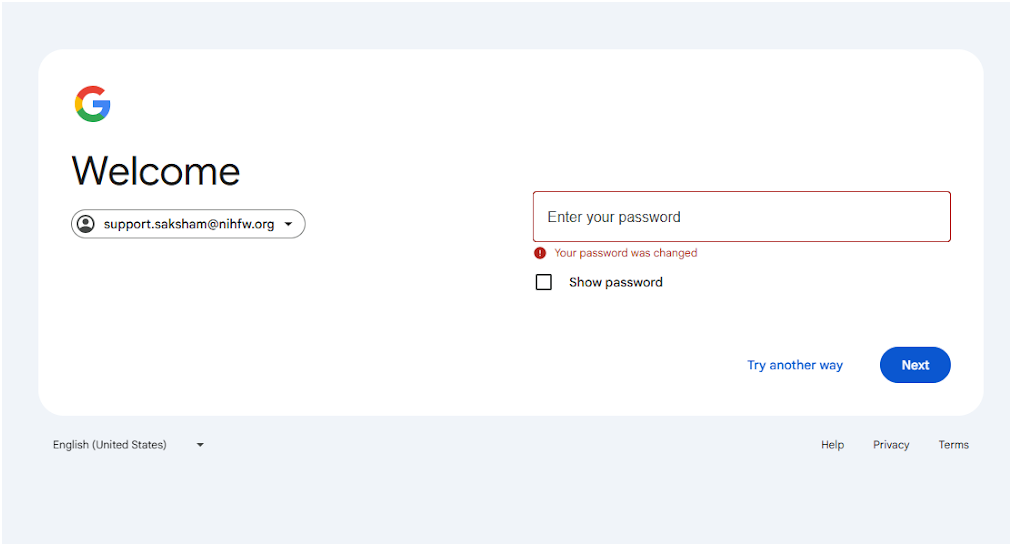
Dhirendra Bhadauria
Consultant
Learning Management Information System (LMIS)
The National Institute of Health & Family Welfare (NIHFW),
New Delhi 110067
E-mail: consultant.lmis@netprophetsglobal.com
Mob:7838833375

On Tue, Sep 9, 2025 at 10:53 AM Brijesh Yadav <brijesh.yadav@netprophetsglobal.com> wrote:

Dear Dhirendra Sir,

The SMTP email password has recently been changed, which has caused authentication to fail and emails to stop being triggered by the SMTP server.

Could you please help coordinate or provide assistance in obtaining the updated SMTP credentials so we can restore email functionality?



--
Thanks & Regards,
Brijesh Yadav
8130517408